



Geographic Number Porting Request Form

This request form authorises Lighthouse Fibre (Pty) LTD to request that the service and current telephone number/s specified below be transferred to Go Connect.

Subscriber name:

Name & designation of person authorised to make request:

Contact number:

South African Identity Document / Passport Number:

*Please attach a certified copy of the ID/Passport

Current service provider:

Account number:

*Please attach a copy of your latest invoice to confirm account number & account status

Service address:

Geographic numbers to be ported:	PABX location:
e.g. 010 590 0000 – 010 590 0010	e.g. Head Office

Please ensure that none of the above mentioned numbers are linked to any video conferencing services nor are they the target number for any 0800 or 086 service.

A customer porting a PRI / BRI will require the following (in addition to the normal requirements)

- A letter from the customer stating each number they require to ported & that they are aware that any numbers not ported will be lost and CANNOT be reinstated.
 - Please note in order to keep the infrastructure the customer must keep 100 DDI's on the PRI.
 - Current Service Provider will continue to charge the customer the service fees for 30 days after porting – if they continue to charge after this date then the customer will have to take this up with Service Provider themselves as we are not allowed to amend anything on an account not in our company's name.

A customer porting an ADSL Line we need the following (in addition to the normal requirements)

- A letter stating what must happen to the DSL functionality i.e.
 - Option 1: Replace number being ported with a new number in order to keep the DSL Functionality (i.e. Assign a new number)
 - Option 2: State that they are happy to lose the DSL functionality (i.e. Once porting is completed they will NOT be able to ask for a port back and reactivate the DSL)

signature

Declaration

- 1 Go Connect is hereby authorised to request that my present service provider port the above numbers to Go Connect. I am duly authorised to make this request and to the best of my knowledge the above information is correct.
- 2 I acknowledge that the subscriber shall remain liable in terms of any contract with the present service provider for so long as it remains in force.
- 3 Credits and discounts afforded to the subscriber by the present service provider are not transferrable to Go Connect.
- 4 I have been advised of the porting costs and the subscriber agrees to be liable for such costs.
- 5 You are required to cancel your account with your existing provider. Go Connect is not responsible for the account cancellation.

Signed for on behalf of the Subscriber, at _____(location):

Subscriber Signature

Date

Name and Designation

ID Number